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Tel: 0300 421 1950  
Email: glccg.foi@nhs.net

6 February 2015

Ref: FOI 11623 GLO 11M

Dear

**Request under the Freedom of Information Act 2000**

Thank you for your request for information received on 6 February 2015, relating to ICT/IT training.

I can confirm that Gloucestershire CCG does not hold the following information:

- 1- In last 2 years have you purchased any IT technical training for the ICT /IT department from QA Limited, covering IT Technical courses such as Microsoft VMware Oracle Citrix and Cisco.**
- 2- What is the exact job title of the manger or team leader in ICT/IT department who has made the purchase?**
- 3- Has the ICT/IT technical department pre-paid for this training, please state amounts.**
- 4- Have you in the last 3 years purchased a skills licence IT training package from QA Limited, please state the amount purchased and the amounts remaining?**
- 5- Has the buying IT Manager secured 3 quotes for the purchase of the skills licence? If so which were the other companies who submitted the exact same skills licence prices?**
- 6- When will the next skills licence be purchased by the ICT/IT DEPARTMENT?**
- 7- Who will purchase the next ICT Technical training skills licence.**
- 8- Please provide an ICT department organisation chart.**

**9- How many people are there in the ICT department?**

**10-Does the ICT / IT technical department purchase IT technical training for products such Microsoft, Cisco, VMware, Oracle and Citrix in February and March to utilise remaining budget for the financial year if so how do you justify the purchase?**

All IT support services are provided under a Service Level Agreement with Central Southern Commissioning Support Unit (CSCSU), which is hosted by NHS England. They may be able to help with the information:

<http://www.england.nhs.uk/contact-us/>

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to the Re-Use of Public Sector Information Regulations (1 July 2005) and authorisation from the CCG will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are not satisfied with the way in which we have dealt with your request for information, then in accordance with the Act you may ask us to conduct a review of our decision. In which case you should contact me at the above address.

If you remain unhappy with the decision after review you should contact:-

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely



Alan Bonfield  
Head of IG & FoI  
Central Southern CSU  
***On behalf of Gloucestershire Clinical Commissioning Group***