

Sanger House
5220 Valiant Court
Gloucester Business Park
Brockworth
Gloucester
GL3 4FE

Tel: 0300 421 1950
Email: glccg.foi@nhs.net

27th November 2014

Ref: FOI 5910 GLO 11M

Request under the Freedom of Information Act 2000

Thank you for your request for information received on 27th November 2014, relating to hospital information systems.

I can confirm that Gloucestershire CCG does not hold the requested information:

We would have a couple of questions regarding the Information Systems at your hospital.

We would highly appreciate if you would find few minutes to answer the following eight (8) questions:

- 1. Do you use digital dictation? (Yes/No)**
- 2. Which dictation system do you use?**
- 3. Do you use voice recognition? (Yes/No)**
- 4. If yes, is it Dragon from Nuance? (Yes/No)**
- 5. Do you outsource your transcription? (Yes/No)**
- 6. Do you also have your in-house transcription centre? (Yes/No)**

7. How much in % do you do in-house and outsource? ($\frac{1}{3}$ or less, $\frac{1}{3}$, $\frac{1}{2}$, $\frac{1}{2}$ more than)
8. Would you be willing to give the name of the outsourcing partner?

Gloucestershire CCG is not a hospital and as such does not use hospital related Information Systems.

I have provided you with the links in order to request information from the hospitals in the Gloucestershire area:

<http://www.gloshospitals.nhs.uk/en/Freedom-of-Information/>

2gether NHS Foundation Trust
freedom.information@glos.nhs.uk

Gloucestershire Care Services NHS Trusts
freedomofinformation@glos.nhs.uk

You are advised that this information is provided in accordance with the Freedom of Information Act 2000 and is for your personal use. Any re-use of this information will be subject to the Re-Use of Public Sector Information Regulations (1 July 2005) and authorisation from the CCG will be required. In the event of any re-use, the information must be reproduced accurately and not used in a misleading manner.

If you are not satisfied with the way in which we have dealt with your request for information, then in accordance with the Act you may ask us to conduct a review of our decision. In which case you should contact me at the above address.

If you remain unhappy with the decision after review you should contact:-

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Yours sincerely



Alan Bonfield
Head of IG & FoI
Central Southern CSU
On behalf of Gloucestershire Clinical Commissioning Group