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18th November 2014

Ref: FOI 5520 GLO 11M

### **Request under the Freedom of Information Act 2000**

Thank you for your request for information received on 21st October 2014, relating to primary care.

I am pleased to confirm that Gloucestershire CCG does hold the following information:

#### **1. Digital First**

**(a) Is the CCG working with local providers to establish targets at reducing unnecessary face-to-face contact for 2014/15 and beyond? – if so please give details**

No

**(b) Have contracting discussions between the CCG and local providers taken place relating to the ten digital initiatives – identified in the report ‘Digital First’?**

- **Minor ailments online assessment**
- **Appointment booking online**
- **Primary Care pre-assessment**
- **Appointment reminders**
- **Mobile working in community nursing**
- **Pre-operative screening online**
- **Post-surgical remote follow up**
- **Remote follow up in Secondary Care**
- **Remote delivery of test results**
- **Secondary Care clinic letters**

and which provider

(c) Has the CCG formulated a CQUIN criteria relating to the Digital First high impact innovation?

**2. Intra-operative fluid management (IOFM)**

(a) Is the CCG working with local providers to establish targets at for the adoption of IOFM? – if so please give details

No

(b) Has the CCG identified a local target for procedures listed in appendix 3 of the IOFM implementation pack or for other relevant high risk surgery? Is the target in (i) 2012/13 (ii) 2013/14 or (iii) 2014/15

N/A

(c) Has the CCG formulated a criteria for CQUIN payments relating to this high impact innovation?

No

**3. 3 Million Lives**

(a) Has the CCG agreed new models of technology provision with providers using the Whole System Demonstrator programme for the uptake of telehealth and/or telecare? If so, please give details

Gloucestershire CCG is not part of the WSD Programme. However Telehealth has been available in Gloucestershire since 2010 provided by Tunstall UK Ltd. Due to the end of the contract period we are currently undertaking an OJEU tender to commission ongoing Telehealth services for the county. As part of this process we have considered the findings of the WSD study within the service redesign process.

(b) Has this been done in the field of

- Diabetes Care
- Chronic Obstructive Pulmonary Disease
- Coronary Heart Disease
- Other – please give details

(c) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?

**4. Child in a chair in a Day**

**(a) Has your CCG developed an action plan around the delivery of mobility services for children based on the best performing providers identified through innovation, health and wealth?**

No

**(b) If your CCG has developed an action plan has it been implemented or on what date is it due to be?**

The Gloucestershire CCG (GCCG) commissioned wheelchair assessment service for both children and adults is currently awaiting new guidance from the National Wheelchair provider forum to be published which will then be embedded within a new service specification. The expected guidance will focus on both children and adults requirements for wheelchairs and will include national recommendations such as ‘a child in a chair in a day’

**(c) If the action plan has been implemented how many wheelchairs have been issued on the day as per the high impact innovation?**

N/A

**(d) What is the average waiting time for children requiring wheelchairs in the following categories? (i) Buggy (ii) Manual (iii) Powered Wheelchairs**

<b>Buggy</b>	Less than 4 weeks
<b>Manual</b>	July 2014 – 3.4 weeks
<b>Powered Wheelchairs</b>	July 2014 – 3.4 weeks

**(e) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?**

No

**(f) Who provides your Mobility and Postural seating service?**

Gloucestershire Care Services NHS Trust (GCSNHST) provides the specialist wheelchair and postural seating assessment service on behalf of the GCCG for both children and adults. The prescribed equipment identified through each individual assessment is provided by North Bristol NHS Foundation Trust (NBNHSFT) via a ‘provider to provider’ relationship with GCSNHST. NBNHSFT are also responsible for repairs and maintenance.

**5. Carers for People with Dementia**

- (a) Has the CCG discussed with local providers their plans to ensure that carers of patients admitted to hospital where there is a diagnosis of dementia, their carer is signposted to relevant advice and receives relevant information to support them?**

Yes

**If so, please give details**

Both community and acute hospital providers in Gloucestershire engaged with the Dementia Partnership Hospital Standards Benchmark in 2010/11, which included peer review in the acute hospital sites in 2011, 2012 and 2013. The standards included information and support/inclusion of carers and is the basis for the more recent DoH/RCN toolkits and SPACE models.

The acute hospitals have a comprehensive training strategy which addresses workforce awareness of dementia and improving skills. This includes increasing the number of Dementia Champions in departments/wards to support staff caring for patients with dementia and their carers. The community hospitals and mental health inpatient teams access the Gloucestershire Dementia Training & Education resources which also trains Dementia Leads and Dementia Link Workers.  
<http://www.gloucestershire.gov.uk/extra/dementiatraining>

Carers support and education is an integral part of the Managing Memory 2gether service  
<http://www.2gether.nhs.uk/managing-memory-2gether>

who also signpost to Guidepost  
<http://www.guideposttrust.org.uk/gloucestershire/dementia-services/>

Joint commissioning arrangements invest in a carers support service Positive Caring  
<http://www.gloucestershire.gov.uk/article/106051/Positive-Caring-Programme>

Raising awareness of the resources to support carers is implicit in the various training and education programmes described, and formed a mental health CQUIN. The Living Well Handbook includes a section for carers which lists a comprehensive guide for carers.  
[http://www.gloucestershireccg.nhs.uk/wp-content/uploads/2012/05/LivingWellHandbook\\_web1.pdf](http://www.gloucestershireccg.nhs.uk/wp-content/uploads/2012/05/LivingWellHandbook_web1.pdf)

- (b) Is this high impact innovation reflected in your local commissioning strategy?**

Yes

**(c) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?**

Yes

**6. International and Commercial Activity**

**(a) Has the CCG formulated a CQUIN criteria relating to this high impact innovation?**

No

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If you remain unhappy with the decision after review you should contact:-

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Yours sincerely



Alan Bonfield  
Head of IG & Fol  
Central Southern CSU  
***On behalf of Gloucestershire Clinical Commissioning Group***