

New technologies

I would like to see NHS staff well supported and less stressed than currently. Some thought needs to be given to the split between rural residents and those who are town/city based and how best to serve both categories. The use of technology to support home based provision is attractive but may become very expensive and could discriminate against those who do not have access to IT.

Considering the projected increase in patient over 65, what is the point of wasting money on new technology that these older patients cannot or will not access. Money should be spent on providing care in hospital and more beds for patients who need medical treatment. (Incidentally, if your projected figures are based on extra population, that is little more than guesswork and can be affected by any number of variables such as obesity, disease etc.

One trust organisation on one computer system which enables clinicians/staff to make good, safe decisions at every junction.

Very loaded questions here which seem to suggest centralisation of services. This would be fine IF more local care was available eg. in Fairford there is a Cottage Hospital - beds closed some years ago and these have been much missed. Was (and would still be) ideal for care of 'bed blocking' patients + providing respite care - much cheaper than keeping in a general hospital and much better for the patients. Fairford is right at the other side of the county from Gloucester and Cheltenham (why are the 2 general hospitals located so near to one another in such a large county?) so there are issues with visiting in-patients + getting there for appointments (parking is a nightmare) which really need to be addressed rather than just leaving it up to the patient to cope somehow. Am keen to see money spent up front on new (possibly genetically based) treatments as these could save money and improve treatment in the long run.

Ability to see an expert Access to my health records Organised services so I can be seen as efficiently as possible, including diagnostics

Good to have central services - Consider rural folk. Public transport poor. Local services need to be constant and reliable. Use technology e.g Telemedicine. NHS and Social Care should have a combined budget to give better value for money, aid collaboration and improve communications.

The things that are important to me and my family are Improving self-management for those with complex health needs. Improving health promotion to prevent ill health. Services you can access locally, see someone with expertise and limited number of appointments. Improving awareness in schools for children to educate them about how they can stay healthy: physically, mentally and socially. They are the generation that are moving forward & we have a great opportunity about educating them to live healthily and keep well. Joint health and social care assessments. IT systems between health and social that are joined up & accessible detailing information about those with complex health needs to enable prompt decision making about the best way to manage their health and social care needs.

Explain common sense confidentiality to staff (too many staff still believe they can share absolutely nothing with anyone, unless there's a risk of harm); this would enable simpler joining up of services.

It is important to help people take responsibility for their own health and well being. Provide more support in our local GP practices, use more technology and make sure all services can access all the information they need. It is vital that health and social care are seen as part of the same system which people progress through and not

seen as passing people from one service to another.

It is ridiculous that in this day and age, health and care information is not easily accessible/updateable electronically in the same place, in the same format to all health care professionals and care givers. The time wasted is costly and inefficient, not to mention the stress caused to patients and their relatives through having to constantly re-tell their story. To have a multitude of systems that do not 'talk' to each other, even within departments, is beyond belief!

The NHS is in need of a national IT system for clinical records not a back end join up of data from different systems. Joining up health care is fine, it would have been better if it had not been allowed to be so fragmented in the first place but will not make much difference long term if we cannot get social care to match the needs of our community.

We need to give all of the clinicians we see the access to all applicable information about the services, what they can offer and how they can be accessed, and to patient records that makes their job and our lives easier. Joined up care across the board!

It needs to be one, modern health service in Gloucestershire. All information joined up, so everyone can see the same information.

The basis of many of these questions seems to be adapting services so that they conform to current budgets - that means that the response options you have given in the survey are already biased. I don't think local services can really meet health needs unless there is action at a governmental level about communicating the need for greater health taxation to the general public and implementing it.