

**Reference: FOI 23956 GLO 11M**

**Subject: Fixed Telecommunications & Internet Services**

NHS Gloucestershire CCG has a fully managed network and telephony services supplied under the principle SLA between NHS South, Central and West Commissioning Support Unit (SCW CSU) and the CCG.  
 The Local Area Network (LAN) is provided under an NHS Community Of Interests Network (COIN) supplied under contract to NHS SCW CSU by the local Acute NHS Foundation Trust.

QUESTION	RESPONSE
<p><b>I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:</b></p> <p><b>If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier.</b></p>	
<p><b>If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.</b></p>	
<p><b>Contract 1</b></p>	

<p><b>1. Current Fixed Line (Voice Circuits) Provider - Supplier's name, if there is not information available please can you provide further insight into why?</b></p>	<p>VOIP across NHS Network until 01 April 2019. Breakout via Vodafone contract until 29 July 2019 on renewal of RM1045 Framework.</p>
<p><b>2. Fixed Line - Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.</b></p>	<p>VOIP across NHS Network until 01 April 2019. Breakout via Vodafone contract until 29 July 2019 on renewal of RM1045 Framework.</p>
<p><b>3. Fixed Line - Contract Duration - the number of years the contract is for each.</b></p>	<p>Appointed under RM1045, due for renewal July 2019.</p>
<p><b>4. Type of Lines - Please can you split the type of lines per each supplier?</b></p> <p><b>PTSN</b> <b>Analogue</b> <b>SIP</b></p>	<p>Not separately identified.</p>
<p><b>5. Number of Lines - Please can you split the number of lines per each supplier?</b></p> <p><b>SIP trunks</b> <b>PSN Lines</b> <b>Analogue Lines</b></p>	<p>Not separately identified.</p>

<b>Contract 2</b>	
<b>6. Minutes/Landline Provider- Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?</b>	Vodafone
<b>7. Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.</b>	RM1045 renewal 26 July 2019.
<b>8. Minutes Landline Monthly Spend - Monthly average spend. An estimate or average is acceptable.</b>	Not separately identified but approximated at £12000 per annum across the COIN.
<b>9. Minute's Landlines Contract Duration: the number of years the contract is with the supplier.</b>	Not recorded.
<b>10. Number of Extensions - Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.</b>	Gloucestershire CCG has 250 extensions.

<b>Contract 3</b>	
<b>11. Fixed Broadband Provider - Supplier's name if there is not information available please can you provide further insight into why?</b>	BTN3
<b>12. Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.</b>	BTN3 went end of life 01 April 2017 and is currently under review as part of Health and Social Care Network (HSCN) provision on Framework RM3825.
<b>13. Fixed Broadband Annual Average Spend- Annual average spend for each broadband provider. An estimate or average is acceptable.</b>	Not separately recorded.
<b>Contract 4</b>	

<p><b>14. WAN Provider - please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?</b></p>	<p>Managed LAN by SCW CSU.</p>
<p><b>15. WAN Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers.</b></p>	<p>31 March 2019</p>
<p><b>16. Contract Description: Please can you provide me with a brief description of the contract?</b></p>	<p>Fully managed</p>
<p><b>17. Number of sites: Pleas state the number of sites the WAN covers. Approx. will do.</b></p>	<p>Gloucestershire CCG headquarters – Sanger House</p>
<p><b>18. WAN Annual Average Spend - Annual average spend for each WAN provider. An estimate or average is acceptable.</b></p>	<p>Not separately identified in network SLA.</p>
<p><b>19. If the following contract is in relation to N3 can you please provide me with details on when the Trust is planning to migrate to the HSCN contract?</b></p>	<p>Gloucestershire CCG is Phase 1.</p>

<p><b>20. Internal Contact: please can you send me there full contact details including contact number and email and job title.</b></p>	<p>Matthew Rawles  Head of IT Enterprise Architecture &amp; Design  NHS South, Central and West Commissioning Support Unit  07879 448 117  <a href="mailto:matthew.rawles@nhs.net">matthew.rawles@nhs.net</a></p>
<p><b>If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.</b></p>	<p>Fully managed service</p>
<p><b>If there is more than one supplier for each contract please can you separate the contract dates and spend for each supplier. Also if no information can be provided for each of the key data types please explain why there is no information.</b></p>	<p>As above</p>

***The information provided in this response is accurate as of 28 December 2017, and has been authorised for release by Cath Leech, Chief Finance Officer for NHS Gloucestershire CCG.***