

LD Partnership Board

29 August 2019

What is Personalised Care?

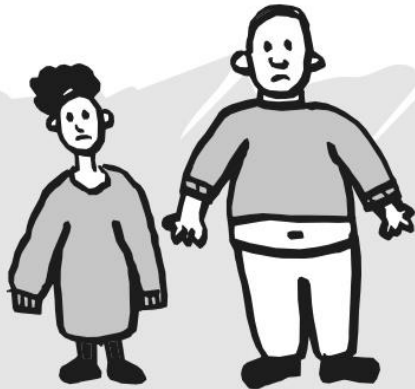
- The NHS thinks that Personalised Care is important
- It is one of the priorities in the NHS Long Term Plan
- We want to have Personalised Care happening in Gloucestershire and everybody knowing about it
- We want to know what you think about Personalised Care

What do we think Personalised Care is about?

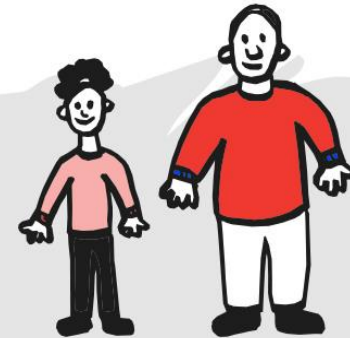
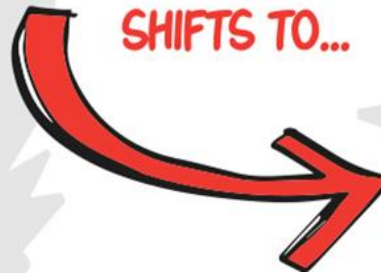
**People
not
patients**

What do we think Personalised Care is about?

Personalised care gives a person choice and control over their health and care decisions.



A 'One-size-fits-all' approach to meeting your health and wellbeing needs. !



Having more **choice and control** so your health and wellbeing needs are met effectively in a way that makes sense to you.

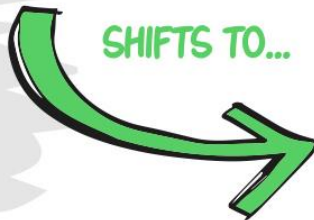
What do we think Personalised Care is about?

This involves a shift in the relationship between professionals and people.



Feeling **powerless** against a complex health and care system.

SHIFTS TO...



Working in partnership with health and care professionals and **sharing power**.

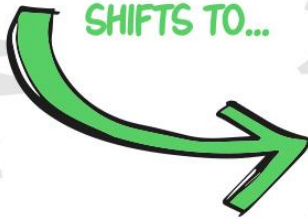
What do we think Personalised Care is about?

It recognises and values the expertise of professionals and expertise and experience of the person, taking account of their culture, feelings and preferences.

Being **told** what is wrong with you and how your health needs will be met.



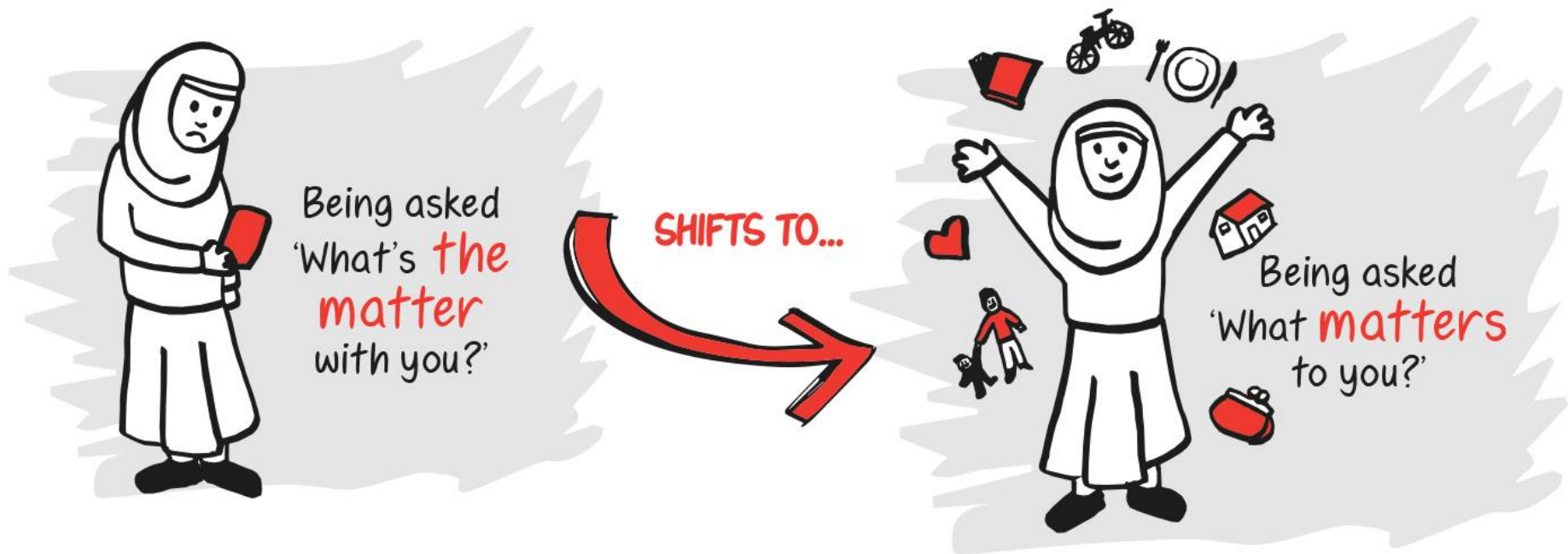
SHIFTS TO...



Being valued as an **active partner** in conversations and decisions about your health and wellbeing.

What do we think Personalised Care is about?

Personalised care is based on 'what matters to you?'



Over to you

What is good about this?

What doesn't make sense?

Where do you experience Personalised Care?