

PPG Network – Friday 14th February 2020

Summary of meeting

Here is a summary of the agenda along useful links and contact details for the presenters should you have any further questions.

Item	Presenter and contact information	Summary and useful links
<p>Becky's round up</p>	<p>Becky Parish Associate Director Engagement and Experience NHS Gloucestershire Clinical Commissioning Group</p>	<p>No formal presentation was given instead those present played a game of Engagement Evolution, a game designed and created by Becky. Items covered included:</p> <ul style="list-style-type: none"> • Integrated Care System/ Sustainability and Transformation Partnership (One Gloucestershire) • Patient Advice and Liaison Service • Legal Duties to CCG in relation to consultation • Insight Group • Patient Participation Groups • Healthwatch Gloucestershire – NHS Long term plan • NHS Information Bus • Surveys – GP patient survey, Phlebotomy, Neurology, FFT • Inclusion Gloucestershire • The Consultation Institute • Fit for the Future Engagement • Citizens' Jury • Health Overview Scrutiny Committee • Consultation <p>You may also find this page helpful – Working together</p>
<p>Marketplace</p>	<p>Thanks to</p> <ul style="list-style-type: none"> • Kevin Gannaway-Pitts and Kara Smith for supporting the digital surgery • George Soars from Healthwatch Gloucestershire • David Marshall, NHS information bus facilitator 	<ul style="list-style-type: none"> • Digital surgery with Kevin Gannaway-Pitts and Kara Smith • Fit for the Future - Output of engagement report • Fit for the Future - Citizens' Jury draft report • One Gloucestershire Long Term Plan 2019-24 Short Guide • Friends and Family Test updated information • National GP survey promotional information (you will find the posters at the end of this page) • Neurology Services in Gloucestershire engagement booklet • Phlebotomy services patient satisfaction survey

		<ul style="list-style-type: none"> • NHS information bus – What matters to you? PALS on tour • Healthwatch Gloucestershire • PPG guidance requests • PPG templates feedback • Gloucestershire Maternity Voices Partnership priorities for 2020
Spotlight on... Communicating with you patients/ virtual members	Thanks to all members present at the PPG network meeting for participating in these discussions	You can read your feedback here . Further guidance will follow from NHS Gloucestershire CCG in the coming months on this. There were some comments regarding the use of social media – NHS Gloucestershire CCG has developed some guidelines that may be helpful for you and your practice and these are available here
Phlebotomy Services in Gloucestershire	Jo White Programme Director, Primary Care NHS Gloucestershire Clinical Commissioning Group	Jo gave a brief update on how Phlebotomy Services are currently provided in Gloucestershire.

Current engagement opportunities:

All current engagement opportunities can be found on our website [here](#) but here are the two new additions to the website.

Ideas for Developing Neurology Services in Gloucestershire

We have some ideas about changing the way we provide you with Neurology Services. Neurology Services might help people with epilepsy or if they have injured their brain in an accident. Neurology Services also work with people who have things like Parkinson’s Disease or Multiple Sclerosis. We want to tell you about our ideas. We want you to tell us what you think. [Click here](#)

Experiences of using Phlebotomy Services in Gloucestershire (blood tests)

We would like to understand patients’ experiences of having their blood taken in Gloucestershire. This will help us deliver good quality phlebotomy services for our local population. If you have used phlebotomy services in the last six months, we would appreciate you completing [this survey](#).