

Reference: FOI 37570 GLO 11M

Subject: Mental Health Support

I can confirm that the CCG does hold some of the information requested; please see responses below:

QUESTION	RESPONSE								
<p>1. Have you heard of the Service SHOUT? Yes / No</p>	<p>Yes</p>								
<p>2. If Yes, please tick one of the following boxes below detailing where you have heard of the service;</p> <p>a) Advertisement on the tv b) Word of Mouth c) Have received Marketing communications d) Other (Please detail)</p>	<table border="1"> <tr> <td data-bbox="1133 778 2065 826">a) Advertisement on the tv</td> <td data-bbox="2067 778 2143 826"></td> </tr> <tr> <td data-bbox="1133 828 2065 876">b) Word of Mouth</td> <td data-bbox="2067 828 2143 876"></td> </tr> <tr> <td data-bbox="1133 877 2065 925">c) Have received Marketing communications</td> <td data-bbox="2067 877 2143 925" style="text-align: center;">✓</td> </tr> <tr> <td data-bbox="1133 927 2065 975">d) Other (Please detail)</td> <td data-bbox="2067 927 2143 975"></td> </tr> </table>	a) Advertisement on the tv		b) Word of Mouth		c) Have received Marketing communications	✓	d) Other (Please detail)	
a) Advertisement on the tv									
b) Word of Mouth									
c) Have received Marketing communications	✓								
d) Other (Please detail)									
<p>3. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to support individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include provision delivered directly to targeted populations or universal services marketed and offered in your locality? Yes/No</p>	<p>Yes</p>								
<p>4. If Yes, please can you provide the following information about any external provision delivered since the beginning of the 2018/19 financial year;</p>									

<p>a) What is the name of the provision?</p>	<p>Counselling, IAPT Service, Community Mental Health Services, Inpatient services.</p>
<p>b) Who is the provider?</p>	<p>Gloucestershire Health & Care NHS Foundation Trust, numerous voluntary sector providers</p>
<p>c) What is the focus/ are the main issues addressed by the provision? (*E.g. Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)</p>	<p>A variety of services for all aspects of emotional wellbeing and mental health needs. Includes all of those you have given as examples and more.</p>
<p>d) Who is the provision aimed at? (E.g. Children and Young People, adults, New Parents, the locality population)</p>	<p>All of the residents living in Gloucestershire that the CCG are responsible for meeting their health needs</p>
<p>e) How is the provision delivered? (E.g. group work, one to one work, marketing of support services, helpline etc.)</p>	<p>A variety of different platforms, 1-1 support, group work, online, video support, text chat, phone support.</p>
<p>f) Are there any target groups your current provision is unable to reach? (E.g. New parents, children in care, secondary school, unemployed etc.)</p>	<p>Not that we are aware of.</p>
<p>g) What is the annual cost of the provision?</p>	<p>We are unable to provide this figure as it involves searching multiple contracts for the figures.</p>

<p>h) If you have an ongoing contract/licence for the provision, when does this end?</p>	<p>All contracts have various start and end dates – too many to list individually.</p>
<p>5. Do you have an annual budget for externally commissioned mental health provision? Yes/No</p>	<p>We have an annual MH provision budget alongside other teams who also commission services that will impact on people's mental wellbeing.</p>
<p>6. If yes, how much is the budget and how is it split? (E.g. Cost of service delivery, marketing budget for new service)</p>	<p>Not available as lots of various contracts and parts of various contracts.</p>
<p>7. Since the beginning of the 2018/19 financial year, have you commissioned or used (if free) any external provision to train and support staff working with individuals who may be anxious, stressed, depressed, suicidal or overwhelmed and who need immediate support? This can include training for targeted populations or universal training within your locality? Yes/No</p>	<p>Yes</p>
<p>8. If Yes, please can you provide the following information about any training delivered since the beginning of the 2018/19 financial year;</p>	
<p>a) Who is the provider?</p>	<p>Various local organisations, statutory services and Gloucestershire Safeguarding Boards</p>
<p>b) What is the focus/ are the main issues addressed by the training? (*E.g. Healthy Relationships, online safety; bullying; domestic abuse/ healthy relationships; self-esteem /resilience; mental health; anxiety and depression)</p>	<p>Supporting individuals with mental illness, domestic abuse, safeguarding.</p>

<p>c) Who is the provision aimed at? (E.g. Children and Young People, adults, New Parents, the locality population)</p>	<p>Adults & children and young people</p>
<p>d) How is the provision delivered? (E.g. Face to Face training, e-learning, Virtual Training)</p>	<p>Some face to face & e-learning</p>
<p>e) What is the cost of the training?</p>	<p>Not available</p>
<p>f) If you have an ongoing contract/licence for the training, when does this end?</p>	<p>N/A</p>
<p>9. Did your organisation Tender for any Mental Health Support Service Provisions during the 2019/20 or 2020/21 Financial Years? Yes/No</p>	<p>N/A</p>
<p>10. If Yes, please can you provide the following information;</p>	
<p>a) Please provide the name of the service tendered for</p>	<p>N/A</p>

<p>b) Please provide the name of the successful bidder</p>	<p>N/A</p>
<p>c) Please provide the value of the tender per annum</p>	<p>N/A</p>
<p>d) Start date of the new service</p>	<p>N/A</p>
<p>e) End date of the new service</p>	<p>N/A</p>
<p>10. Does your organisation plan for any tenders for the provision of Mental Health Support during the 2020/21 financial year? Yes / No</p>	<p>No</p>
<p>11. If Yes, please can you provide the following information;</p>	
<p>a) Please provide the name and a description of the service to be tendered for</p>	<p>N/A</p>

b) Please provide the anticipated date for this tender to be advertised	N/A								
c) Please provide the anticipated value of this tender	N/A								
11. Who is the lead contact in your organisation for commissioning Mental Health support Services:	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="padding: 2px;">Name:</td> <td style="padding: 2px;">Karl Gluck</td> </tr> <tr> <td style="padding: 2px;">Job Title:</td> <td style="padding: 2px;">Head of Integrated Commissioning (Adult Mental Health)</td> </tr> <tr> <td style="padding: 2px;">Email Address:</td> <td style="padding: 2px;">GLCCG.enquiries@nhs.net</td> </tr> <tr> <td style="padding: 2px;">Phone Number:</td> <td style="padding: 2px;">0300 421 1500</td> </tr> </table>	Name:	Karl Gluck	Job Title:	Head of Integrated Commissioning (Adult Mental Health)	Email Address:	GLCCG.enquiries@nhs.net	Phone Number:	0300 421 1500
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The information provided in this response is accurate as of 14 January 2021, and has been authorised for release by Kim Forey, Director of Integration for NHS Gloucestershire CCG.