

Reference: FOI 35704 GLO 11M

Subject: Primary Care Community Hubs

I can confirm that the CCG does hold the information requested; please see responses below:

QUESTION	RESPONSE
<p>1. (a) Are hot and cold hubs being used to deliver face to face primary care to patients with suspected/ actual COVID-19 symptoms and non COVID-19 symptoms respectively? If so, please could you indicate the numbers of each if possible.</p>	<p>8 hot/resilience hubs for the treatment of patients with suspected/ actual COVID-19 symptoms were established in Gloucestershire.</p>
<p>(b) Are hot and cold sites (or red and green sites co-located within primary care settings) being used to deliver face to face primary care to patients with suspected/ actual COVID-19 symptoms and non COVID-19 symptoms respectively?</p>	<p>Some PCNs chose not to establish a hot/resilience hub and chose instead to treat patients with suspected/ actual COVID-19 symptoms and non COVID-19 symptoms within their own individual practices.</p>
<p>(c) Is a different model to 1(a) or (b) above (including home visits, or other models) being used? If so, please describe this.</p>	<p>Not applicable.</p>
<p>2. Are each of the models used in 1(a) to (c) available to the entire population, or only in certain locations/ for certain populations (please specify any such distinctions e.g. those shielding; frail elderly populations, etc)?</p>	<p>The hot/resilience hubs 1(a) are geographical and used to treat the registered patients of the participating practices.</p>
<p>3. (a) Immediately prior to any changes in service delivery related to COVID-19, was the hub model being used to deliver Primary Care?</p>	<p>No.</p>

<p>(b) If so, how many hubs, where, and did these have specialist functions or were they accessible by all patients at practices which fed into them?</p>	<p>Not applicable.</p>
<p>(c) If a hub model was not being used to deliver Primary Care immediately prior to any changes in service delivery with respect to COVID-19, had you previously used a hub model but stopped? If so, why was the decision made to stop using this model?</p>	<p>No.</p>
<p>4. Are you planning to evaluate your COVID-19 model(s) for face to face Primary Care consultations? Please provide any interim data concerning this for potential inclusion in our review. Please also provide any other relevant documentation regarding face to face primary care service delivery during the COVID-19 pandemic which could be helpful to our study.</p>	<p>No.</p>

The information provided in this response is accurate as of 24 June 2020 and has been authorised for release by Helen Goodey, Director of Primary Care and Locality Development for NHS Gloucestershire CCG.